



2025-26 School Age Child Care Registration (SACC) **South Mountain YMCA - Frequently Asked Questions**

How do I register?

Registration is completed through our online [ActiveNet](#) portal. Prior to registering, create an account. (If you believe you have done so previously, **Do not** create another one. Please reset your password or call our Remote Welcome Center for help at (973)758-9039). **Online registration closes August 1st @ 11:59pm.** After August 1st, call our Remote Welcome Center to determine if there are openings or to be placed on the waitlist.

When does registration begin?

Priority Registration (Current participants & siblings) May 5th - May 11th
Member Registration (Active Metro YMCA members) May 14th - Sun. May 26th
Open Registration (Open to all) May 29th - Fri. Aug 1st

***Registration opens at 6:00am**

How do I register a kindergarten child?

Our registration date comes before the SOMASD district announces kindergarten placements. If your child/ren are incoming kindergarteners, you must register under "**SM KINDERS.**" This is a holding group for placement in our program. Once SM Kinders is at capacity, please add your child(ren) to the waiting list for SM KINDERS only. After the school district has given a school location for your child/ren, we will send out a survey and register children at sites based on the time stamp from when you registered for SM KINDERS. We reserve space in all Before and After Care programs for incoming kindergarteners. Even if you have a sibling currently in our program please register for SM KINDERS and not the school that the sibling is in.

What sites are available? (*no Before Care)

- Clinton
- Bolden
- Marshall
- Seth Boyden
- South Mountain Annex*
- South Mountain Elementary
- Tuscan
- Montrose Pre-School
- Program Center (Available for Annex, South Mountain and Marshall)*
- St. Joseph Church (Available for Clinton, Tuscan and Bolden)*

***Off-site Afterschool Program Information (non-school sites)**

Participants are bussed from their schools to the following sites:

- Program Center, 13 Jefferson Ave. Schools we bus from: **Annex, South Mountain, Marshall**
- St. Joseph Church, 240 Franklin Ave. Schools we bus from: **Clinton, Tuscan, Bolden, & Seth Boyden**

Double-check your selections regarding desired program location. If you register incorrectly, and the desired location is at capacity, your child will be placed on the appropriate waitlist.

If my child attends South Mountain Annex, what Before Care site is available?

Before Care is offered for Annex students at the South Mountain Elementary School. There is **NO** Before Care at the Annex. Students are bussed through SOMSD from the Big School to the Annex.

What if my child attends a district Preschool other than Montrose?

We only have a Pre-K program at **Montrose**. If a child is registered to attend other district sponsored programs, we cannot offer childcare services. Many parents register for Montrose before placement is made. If you are waitlisted, there may be an opportunity for After Care once participants drop, due to placement in other district programs.

What happens if my child's school SACC site is full?

1. Be placed on the waitlist and/or
2. Register for an off-site

How does the waitlist work?

Once a site reaches its licensed capacity, we start a waitlist. You can add your child(ren) to the waitlist via [ActiveNet](#) and after Aug. 1st, via calling our Remote Welcome Center at 973-758-9039.

- With the addition of flexible options (see Flexible Options FAQ), preference will be given to those who desire 5 days, then 4 days, and so on in timestamp order. If you get pulled off the waitlist for 5 days and intend to decrease, you will remain on the waitlist until the less than 5 day option you need becomes available.
- You must only enroll in your child's school's waitlist. Enrolling in multiple waitlists does **not** increase your chances of getting in.
- If a spot becomes available, you will receive a phone call and/or email from our office.
- Waitlists do not roll over to the next school year or any future school years.

What is the cost of the program?

School Age Child Care Tuition Policy

Our program is designed with a start and end date to cover the whole session. Your registration is for the entire school year program. This is not a weekly drop-in program. The weekly rate advertised is informational so families can budget accordingly.

Please note that tuition for before/after care is calculated as an annual fee that is drafted weekly upon enrollment with **NO breaks** of payments for school closings, vacations, holidays, snow days, illness or other absences. We do this in order to make the payments the same throughout the program.

View our FLEXIBLE OPTIONS FAQs FOR PRICING AND INFO.

How do I apply for Financial Assistance?

Visit our website for more information.

<https://www.metroymcas.org/main/financial-assistance/>

What is the cancellation policy?

You must provide a **30 day** notice to cancel by completing our [schedule update form](#)

What if I need to cancel prior to the start of the school year?

Please cancel by August 1 in order not to get billed. Cancellation requests received after Aug. 2 through Sept. 5 will be subjected to the first two installments of tuition payments on August 31st and September 7th.

What additional registration forms are required?

Online registration forms will be sent via our online portal Playerspace by August 1 for those who register during our initial registration period, and within 24 hours of registration for those who register after August 1. This portal allows guardians to input and update emergency contacts and medical information and acknowledge additional waivers.

What hours & days does the program run?

After Care runs from school dismissal until 6:30pm

Before Care begins at 7:15am - school opening

Our program starts **Thursday, September 4** and closes on **Tuesday, June 16.**

(Please note: June 16 is prior to the last day of school)

What happens if I pick up my child after 6:30pm?

A late fee of \$15.00 per every 15 minutes is charged on late pickups.

Does the Y offer care on Early Dismissal Days?*

Yes, we offer aftercare on **most** Early Dismissal Days including Back to School Nights. We will close **Wednesday, November 26 and Friday, December 23rd for holidays**. We will also be closed on **March 6th for Staff Development**.

Students eat lunch during aftercare. Please send in a nut-free lunch.

*Schedule subject to change.

When school has a scheduled closure, does the Y offer care?

Yes, the Y offers Vacation Camp when school is out. Call our Remote Welcome Center for themes and pricing or visit our [website](#) after July 1. Vacation Camp for Pre-K students is only offered on specific days. Registration is completed via [ActiveNet](#).

Vacation Camp Cancellation Policy

If you wish to cancel or change your child's enrollment, you must submit your request via our schedule update form <https://forms.gle/geNLLa42cvwgWmjZA> a minimum of 5 business days in advance of the date your child is registered. If the request to cancel or change enrollment is less than 5 business days in advance, monies paid will be forfeited and no refund or credit will be issued.

When school is delayed or closed due to inclement weather, does the Y offer care?

No. All YMCA Before and After Care Programs do not open when the school is closed due to weather or building related issues that force the school to not open or an early dismissal. If there is a delayed opening, there is no Before Care.

Who do I contact if I have additional questions?

Please email our Child Care team at tdonaldson@metroymcas.org

TIPS TO MAKE REGISTRATION EASIER

- Verify your [ActiveNet](#) account and add all participants. If you have participated in any of our Y programs, you have an active account and do not need to create a new one.
- Enter your credit card information with an expiration date through June 30, 2026
- Verify and/or purchase new membership (for cost savings benefit) **PRIOR** to registration day
- After reading through all of the registration information, if you have any questions, call our Welcome Center at (973) 762-4145

Join us for our **Registration Town Hall**
Tues. April 29th OR May 6th at 7pm via Teams.

April 29th

[Join the meeting now](#)

Meeting ID: 266 898 326 627

Passcode: kC9zn9pS

May 6th

[Join the meeting now](#)

Meeting ID: 213 052 587 532

Passcode: d3Nk38uk

